

Procedure for managing persons with suspected or confirmed active TB disease who are at risk to be lost to follow up or who become lost to treatment

1. As part of the initial, and subsequent, assessment(s) the PHN will attempt to identify the potential for a client to become lost to follow up.
The initial assessment will be conducted within 48 hours of notification.
Risk factors to be considered are:
 - a. history of substance abuse and/or other mental health issues
 - b. recent arrest record
 - c. homelessness or unwillingness or inability to provide a personal address
 - d. lack of a job or visible means of support
 - e. lack of family or other community ties
 - f. history of leaving the medical facility against medical advice
 - g. history of spousal abuse
2. A person with one or more of these risk factors will be classified as a high risk for flight and should be actively case managed with early intervention whenever there is a question of non-compliance.
3. Identification of possible interventions include:
 - a. incentives and enablers for achieved outcomes (tie them to achievement of outcomes such as all scheduled DOT appointments for the week). Add incentives for achievement of targeted goals.
 - b. short-term housing
 - c. long-term housing
 - d. regular case management reviews with referrals for other social services as indicated
 - e. a formal written DOT agreement and contract which specifies who to contact if DOT appointment cannot be kept on an individual day
 - f. alternate contact information, addresses, phone numbers where client may be located
 - g. documentation of all actions and outcomes with the possibility of legal action should outcomes fail
 - h. ongoing patient education
4. Confidentiality is to be maintained during this investigation. A picture may be used if prior written consent has been obtained.

5. Initiating a search for a missing client:

| Places to Search | Phone |
|---------------------------------------------------|----------------|
| Clients emergency contacts | |
| Individuals identified in CI | |
| Registered letter with return receipt | |
| Fourth Street Clinic | (801) 364-0139 |
| Road Home | (801) 359-4142 |
| Midvale Winter Shelter | (801) 569-1201 |
| Rescue Mission | (801) 355-1302 |
| St. Vincent's Soup Kitchen | (801) 363-7710 |
| YWCA Battered Women's Shelter | |
| Good Samaritan Program | (801) 328-5633 |
| VOA Adult Detox Center | (801) 363-9400 |
| VOA Outreach | |
| Area Hospitals Infection Control | |
| If refugee: IRC, CCS | |
| USP | (801) 576-7091 |
| ADC | (801) 743-5554 |
| SLVHD County Investigator | |
| Parole/Probation Officer/Community Police Officer | |
| State data bases | (801) 538-9906 |
| Neighboring county health dept/shelters | (801) 538-9906 |
| Neighboring state TB programs | (801) 538-9906 |
| Hangouts client is known to frequent | |
| Landlord/employer (if any) | |
| Medicaid office | |
| WIC if female or child <5 | |

(Revised June 2010)