

TITLE: Early Intervention Services (EIS) Service Standards PROGRAM: Ryan White Part B SECTION: Core Medical Services	<input checked="" type="checkbox"/> New <input type="checkbox"/> Revised <input type="checkbox"/> Reviewed	DATE: 8/6/2019
Executive Sponsor: Utah Department of Health Policy Owner: PTCP Prevention Manager Approved by: RWB Client Services Manager	ORIGINATION DATE: 8/6/2019	

SERVICE CATEGORY DEFINITION

Early Intervention Services (EIS) include identification of individuals at points of entry and access to services and provision of:

- HIV testing and targeted counseling
- Referral services
- Linkage to care
- Health education and literacy training that enable clients to navigate the HIV system of care

All four of the above components must be present, but Ryan White Part B funds can only be used for HIV testing as necessary to supplement, not supplant, existing funding.

INTAKE

Agencies offering EIS receive referrals from a broad range of HIV/AIDS service providers and also serve clients who self-refer.

KEY SERVICE COMPONENTS AND ACTIVITIES

Early Intervention Services (EIS) are the provision of a combination of services which include: HIV/AIDS:

- Counseling
- Testing
- Referrals
- Clinical and diagnostic services designed and coordinated to bring individuals with HIV disease into the local HIV continuum of care.

Services focus on expanding key points of entry and documented tracking of referrals. Counseling, testing, and referral activities are designed to bring HIV positive individuals into Outpatient Ambulatory Medical Care. The goal of EIS is to decrease the number of individuals with HIV/AIDS by increasing access to care. EIS provides the added benefit of educating and motivating clients on the importance and benefits of getting into care. Individuals found to be HIV negative are referred to appropriate prevention services.

PERSONNEL QUALIFICATIONS

Ensure staff and volunteers attend and are certified in the following training courses:

1. The FACTS module and HIV/HCV Prevention Counseling for individuals who provide targeted testing and linkage to care services.
2. The FACTS module and Rapid Lab Technician Training for individuals who conduct laboratory functions.

SERVICE PLAN

STANDARD	MEASURE
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Providers target <i>Early Intervention Services</i> to only those populations and locations which are epidemiologically evidenced to be at high risk for HIV infection.	Condition is confirmed by review of: <ul style="list-style-type: none"> • Epidemiologic data presented in the grant application. • Documentation of in-coming referrals for testing from key points of entry. • Documentation of any grantee approval to provide EIS services in points of entry not included in original scope of work.
Providers link clients to care within 30 days from HIV diagnosis.	Condition is confirmed by review of applicable documentation in service records.
Providers coordinate with existing HIV prevention efforts and programs to avoid duplication and provide HIV testing only where existing federal, state, and local funds are not adequate (ensuring that RWSP funds supplement and do not supplant existing funds for testing).	<ul style="list-style-type: none"> • Written tracking and billing procedures are current, on file, and available for review. • Written grantee approval of protocol is current, on file, and available for review.

Review/Revise Date	Title of reviewer	Change Description or Location
7/23/2019	Clinical Quality Coordinator	Removed content from Cultural and Linguistic section since it was a duplication of information under Service Plan and did not describe cultural and linguistic competency. Formatting and added origination date.
Approval Group		Date Reviewed
UDOH RWB Clinical Quality Coordinator: Vinnie Watkins		7/23/2019
UDOH RWB Case Management Coordinator: Seyha Ros		7/31/19
UDOH RWB Client Services Coordinator: Allison Allred		7/31/2019
UDOH RWB Policy and Eligibility Manager: Brianne Glenn		8/5/2019
UDOH Prevention Manager: Kassy Keen		8/6/2019
UDOH RWB Client Services Manager: Tyler Fisher		8/6/2019
UDOH RWB Prevention Treatment & Care Manager: Amelia Self		8/7/2019