

Total		Jan	Feb	Mar	Apr	May	Jun	
181	Survey Completed 2002		19	8	11	12	11	24
108	Survey Completed 2003		27	11	9	12	24	25
		Jan	Feb	Mar	Apr	May	Jun	
7	New Provider 2002		1	0	1	2	3	1
15	New Provider 2003		2	1	3	2	4	3
		Jan	Feb	Mar	Apr	May	Jun	
3	Ownership Change 2002		0	0	0	0	0	0
0	Ownership Change 2003		0	0	0	0	0	0
		Jan	Feb	Mar	Apr	May	Jun	
8	Voluntary Withdrawal 2002		0	0	0	2	0	0
3	Voluntary Withdrawal 2003		0	0	1	0	0	2
		Jan	Feb	Mar	Apr	May	Jun	
330	Complaint Investigation 2002		19	38	14	36	23	14
219	Complaint Investigation 2003		27	41	38	51	24	38

Jul	Aug	Sep	Oct	Nov	Dec	Total	
33	36	23	29	0	0	206	108
Jul	Aug	Sep	Oct	Nov	Dec		
2	1	2	2	0	0	15	15
Jul	Aug	Sep	Oct	Nov	Dec		
0	0	0	0	0	0	0	0
Jul	Aug	Sep	Oct	Nov	Dec		
0	2	0	1	0	0	5	3
Jul	Aug	Sep	Oct	Nov	Dec		
39	34	42	30	0	0	289	219