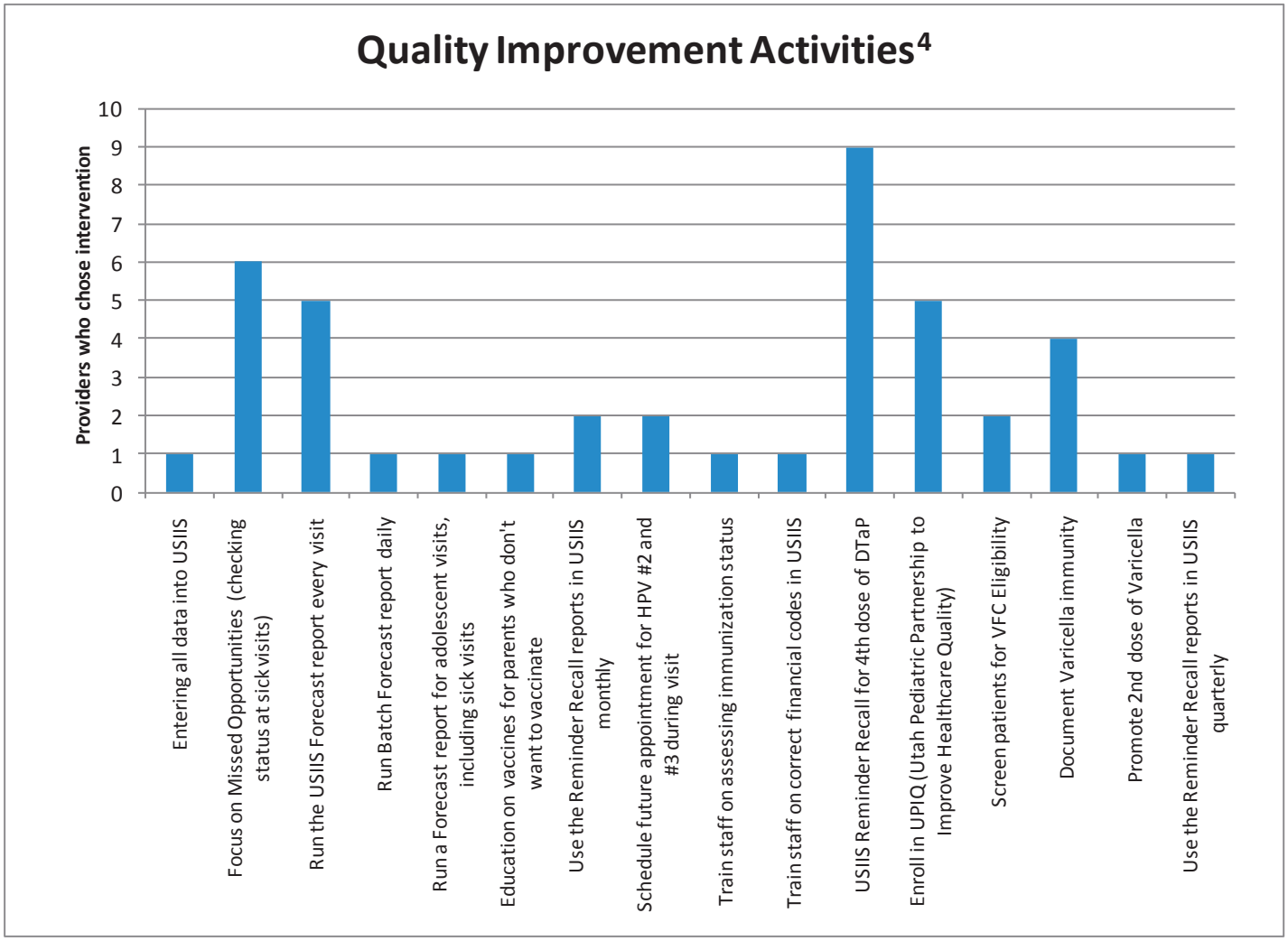
AFIX (Assessment, Feedback, Incentive, eXchange)

2013

The Utah Immunization Program is implementing quality feedback with providers regarding their yearly immunization rate assessments through a program called AFIX (Assessment, Feedback, Incentive, eXchange).

As of September 2013, 172 AFIX visits were conducted. Twenty-seven of those visits included an in-depth feedback session. Feedback sessions are a great time for office staff to sit down and discuss immunizations with UIP staff. UIP staff are able to help give suggestions and data, but ultimately the clinic decides what activities to implement to increase their vaccination coverage levels. Some of the most common goals were:

- Running Reminder Recall reports for children needing the 4th DTaP;
- Running a USIIS batch forecast list for all patients coming in that day;
- Utilizing the USIIS forecast to determine what immunizations should be administered;
- Vaccinating at all visits, including sick visits (focusing on Missed Opportunities);
- Remembering to document history or disease of Varicella and to remind of 2nd Varicella;
- Scheduling the next visit before the patient leaves; and
- Repeat assessments will be done annually to evaluate the effectiveness of these office strategies.