

Child Care Provider Bill of Rights

Child care providers have the right to:

1. Be treated with respect, valued as an individual, and supported as a child care professional
2. Receive equitable opportunities
3. Be free from discrimination
4. Be informed about adjustments, changes, and available services
5. Ask questions
6. Be given pertinent time and information to fix any rule violations
7. Give feedback and propose ideas
8. Respectfully disagree
9. Appeal any CCL decisions
10. Be heard and participate in the rulemaking process by being actively engaged with the licensing committees
11. Reschedule an announced inspection when there is an unforeseen circumstance such as a medical emergency
12. Contact licensing management, their assigned licenser, and other CCL staff whenever needed
13. Keep their private life private and be inspected only during business hours
14. Request proper identification from any individual approaching their facility and deny access to any not properly identified individual
15. Increase, decrease, change their license type, or close their services as needed by following the correct processes
16. Use their facility for any other legal purposes before or after business hours
17. Receive constructive feedback and Technical Assistance
18. Receive written reports about inspections, complaint investigations, and any other licensing process about their facility
19. Provide any supplemental information deemed important to support a claim
20. Request public information and the licensing history about their own and any other child care facility
21. Create and implement their own curricula
22. Be given technical assistance during the first visit when a rule becomes stricter
23. Deny parents access to the areas where their children are cared for during the times their children are not present
24. Release children only to properly authorized and identified individuals
25. Refuse services to a child for reasons other than illegal discrimination. It is illegal to discriminate against **children** or parents because of race, color, gender, religion, age, disability, or national origin.
26. Charge for their services according to their own business plan
27. Refuse entry to an unvaccinated child
28. Report any type of abuse
29. Provide and receive child related training to and from other agencies and child care providers