

Teresa Rivera, Chief Operation Officer, Utah Health Information Network

Teresa Rivera joined the Utah Health Information Network in 2007. As the Chief Operating Officer, responsible for UHIN operations, she is accountable to ensure the effective delivery of service to the UHIN membership. UHIN's broad membership includes all the hospitals, ambulatory surgery centers, national laboratories and approximately 90% of the medical providers in Utah.



Teresa's past experience includes responsibility for operations as the Vice President of Benefit Administration at BlueCross BlueShield of Utah and client relations as the Vice President of Client Relations at HealthCare Insight, a fraud and overpayment discovery service. She has had the opportunity to work with production, service, technical and membership areas in those companies. Her focus is service, employee development and community involvement which she believes is essential to business success.

Teresa holds a MBA with an emphasis in Human and Organizational Development and a Bachelor of Science, Summa Cum Laude, in Management with a minor in Computer Science from Westminster College.

Teresa is married with two adult children. Her community activities have included working with the Utah Partnership for Education; Salt Lake Community College Customer Service Program and Executive Program Advisory Councils; Utah/Intermountain Chapter of the International Customer Service Association; and the Salt Lake Master Gardener Association.