

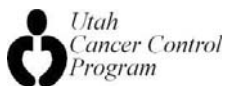
UTAH CANCER ACTION NETWORK (UCAN)

MEMBER SATISFACTION RESULTS FOR FISCAL YEAR 2010 (JULY 2009-JUNE 2010)

Results Completed and Analyzed by UDOH on August 2010
For questions or comments about this report please contact:

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The Utah Cancer Action Network (UCAN) is a group of individuals working together to reduce the cancer incidence and mortality in Utah. UCAN consists of seven workgroups and is governed by a Chair and Chair Elect who are elected by general members of UCAN. In addition, an executive board comprised of the chairs of the committees, the Chair and Chair Elect, and the Utah Department of Health's Utah Comprehensive Cancer Control (CCC) Program staff formulates priorities and monitors progress. UCAN has general meetings quarterly and workgroups meet as needed. To learn more about UCAN's work groups and projects please visit: <http://www.UCAN.cc>

In July of 2010, CCC Program staff finalized and delivered a survey to UCAN members to determine how satisfied they are with their participation in UCAN. Surveys were drafted by Utah Department of Health (UDOH) staff, formatted into Survey Monkey, and the survey link was sent to the 107 UCAN members. There were 36 completed surveys for a response rate of 34 percent. This report contains the results of the completed surveys.

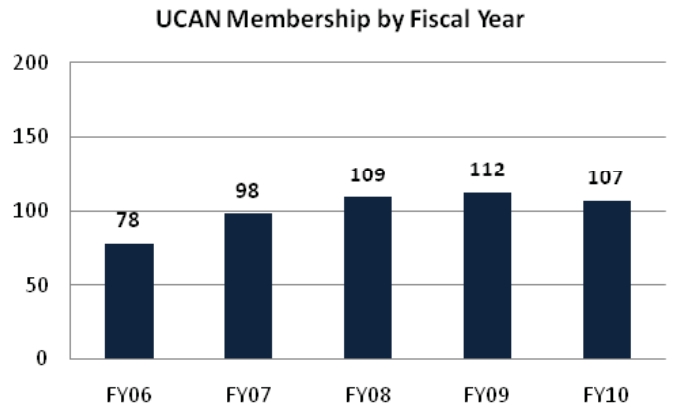


ucan
do something
about cancer
Utah Cancer Action Network

UCAN MEMBERSHIP

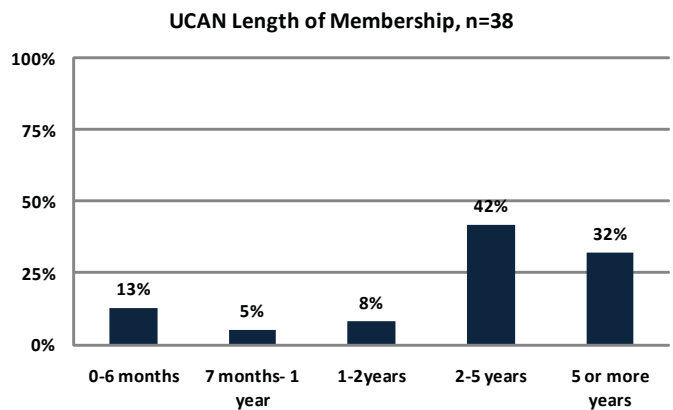
NUMBER OF UCAN MEMBERS BY FISCAL YEAR

UCAN membership declined slightly in fiscal year 2010. Fourteen members were not currently employed with their old jobs, four could no longer be contacted, and one cited that an increased workload prohibited participation. Sixteen members joined UCAN in fiscal year 2010, bringing the total number of members to 107.



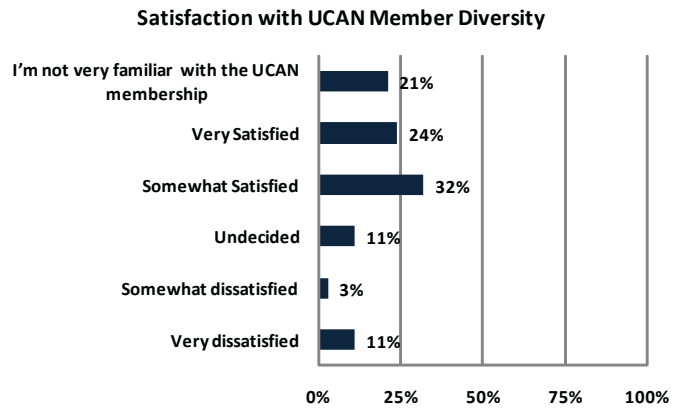
LENGTH OF MEMBERSHIP

The majority of survey respondents indicated that they had been involved in UCAN for two or more years.



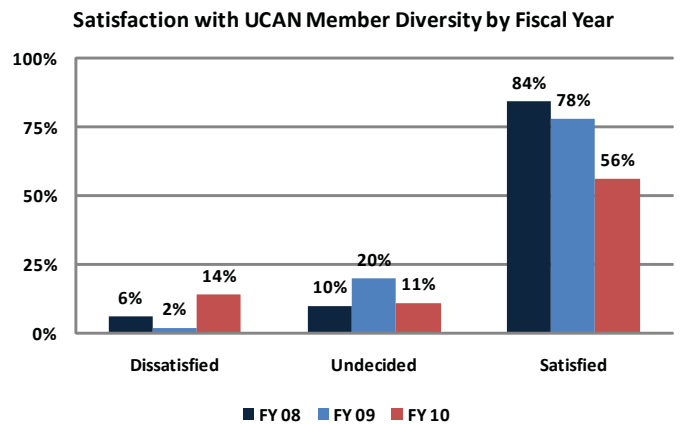
SATISFACTION WITH THE DIVERSITY OF UCAN

The majority of survey respondents indicated that they were satisfied with UCAN member diversity, with 24 percent indicating they were very satisfied and 32 percent somewhat satisfied.



SATISFACTION WITH THE DIVERSITY OF UCAN BY FISCAL YEAR

When looking at past years, it appears that UCAN members' satisfaction with member diversity has been decreasing. Respondents who were dissatisfied with the diversity of UCAN's membership were able to indicate how to increase diversity. Those comments are below.

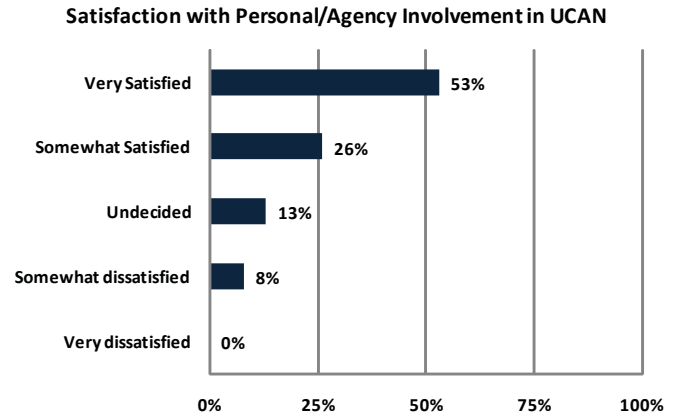


HOW TO INCREASE DIVERSITY	
#1	It would be nice to have more doctors participate. I also think more lay people, cancer survivors, or family members would be a good addition.
#2	[Include more] Policy makers
#3	Would just like to heighten awareness of childhood and adolescent/young adult cancer issues.
#4	More minorities, it seems that UCAN has tried to diversify by including everyone else but minorities.
#5	[Include more] Hispanics
#6	I think we have a lot of groups represented but we need to increase their participation in UCAN. Only a handful of people actively participate.
#7	Need more physicians, radiologists, etc.
#8	I have just become a member.

INVOLVEMENT

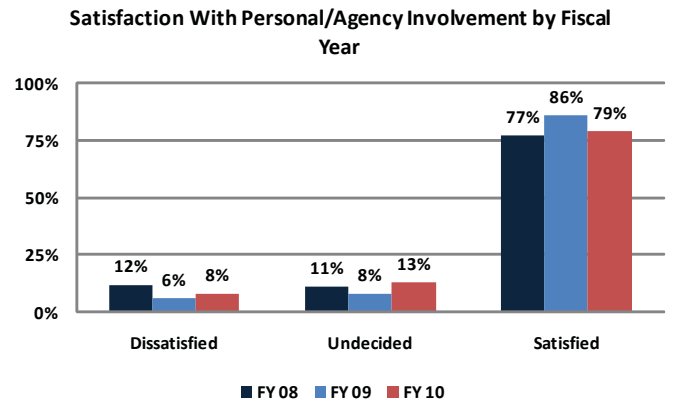
SATISFACTION WITH PERSONAL/AGENCY INVOLVEMENT IN UCAN

Around half of the survey respondents indicated that they were very satisfied with their personal and/or agency involvement in UCAN.



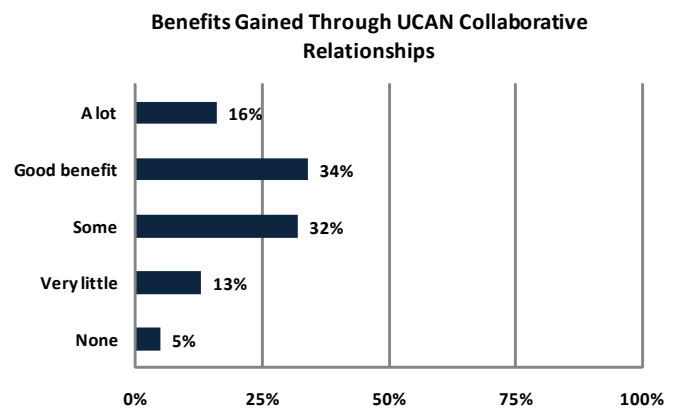
SATISFACTION WITH PERSONAL/AGENCY INVOLVEMENT IN UCAN BY FISCAL YEAR

Satisfaction with personal and/or agency involvement has not changed since fiscal year 2008.



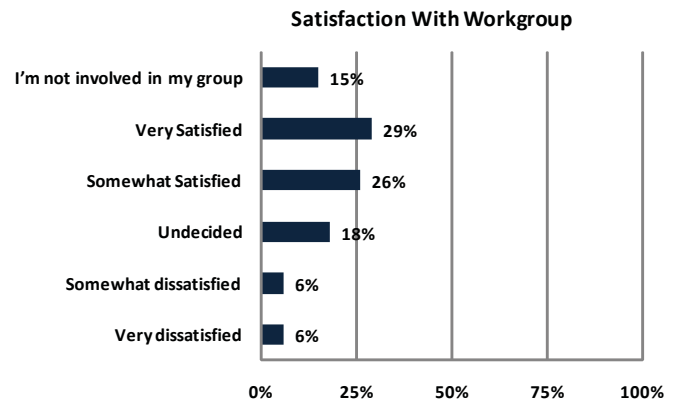
BENEFIT GAINED THROUGH UCAN COLLABORATIVE RELATIONSHIPS

Approximately one-third of survey respondents indicated that they had some (32 percent) or good (34 percent) benefit from working in UCAN collaborative relationships.



SATISFACTION WITH UCAN WORKGROUP

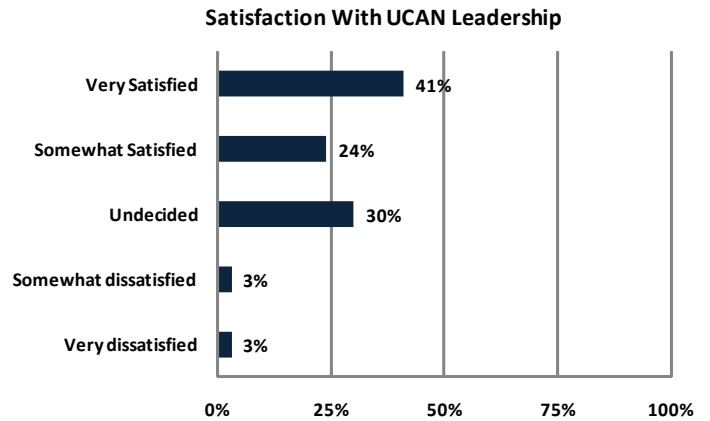
71 percent of survey respondents were members of a UCAN workgroup. Among those who were members, 15 percent indicated that they were not involved in their group. Over half (55 percent) of respondents were very or somewhat satisfied with their workgroup.



WHY RESPONDENTS ARE SATISFIED OR DISSATISFIED WITH WORKGROUPS	
#1	I work with UCREW and QOL. Both groups have been very active in achieving specified goals and maintaining a strong focus.
#2	We need to organize a large event to raise money for education on our committee because there are no funds for skin cancer prevention. There also needs to be better communication within the agencies regarding events that we can attend to help keep the community informed. I also think that we need to have more Dermatologist and mid-level providers on our committee to show that there is more professional commitment to education.
#3	I love putting on the survivorship day!
#4	I participate in the QOL task force. It is a very collaborative group that produces a tangible outcome- the annual survivorship summit. Think we've got it honed to a fine science. It's nice to see the survivors responses. Would be nice to look at reaching others outside the Wasatch front- something we have discussed as a group. [T]hanks for asking.
#5	It has been a few years since I was on a committee for UCAN, living in Utah County makes it hard to get to SLC on a routine basis. We have benefited as a county from UCAN materials, grants, etc.
#6	Due to my rural location, I cannot be involved with the activity groups, but that's okay because I have other programs that keep me busy.
#7	Dissatisfied with the concept that we do the work and when there are grants the same people get the funds. Too much of the same old stuff and little has gotten done.
#8	I'm not available for most meetings but love to help and learn as much as possible.
#9	Inactive
#10	I am very new to the workgroup and so far we are working on planning for the upcoming years and I feel like this is very un organized and how it is being handled
#11	The groups I was involved with have not been active recently. We need clear goals to work on.
#12	We always try and do things to promote cancer prevention and participate in things to complete the cancer plan.
#13	I think we need to determine if we are a self governing group with the DOH as a fiscal agent or if DOH is leading the group.
#14	The Annual Survivorship Day is wonderful and everyone looks so forward to it.
#15	Advocacy, things are done without any input.
#16	I am with the Quality of Life committee and I believe our survivorship conference has been a great service for cancer patients and their families.
#17	I am impressed with the overall concern for projects and number of meeting and preparation that goes into them.
#18	No meetings
#19	I have not participated in one yet.

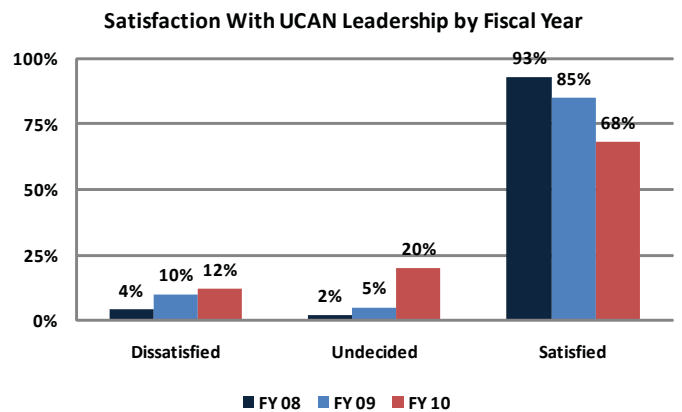
SATISFACTION WITH UCAN LEADERSHIP

The majority of survey respondents were satisfied (somewhat or very) with UCAN leadership.



SATISFACTION WITH UCAN LEADERSHIP BY FISCAL YEAR

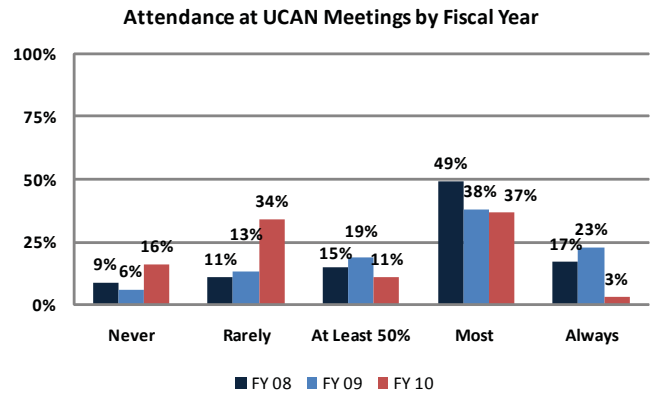
Satisfaction with UCAN leadership has been decreasing. In fiscal year 2008, 93 percent of survey respondents indicated that they were satisfied with UCAN leadership, whereas in fiscal year 2010, only 68 percent reported satisfaction. Dissatisfaction has slowly been increasing, but the largest increase was among those who were undecided.



GENERAL MEETINGS

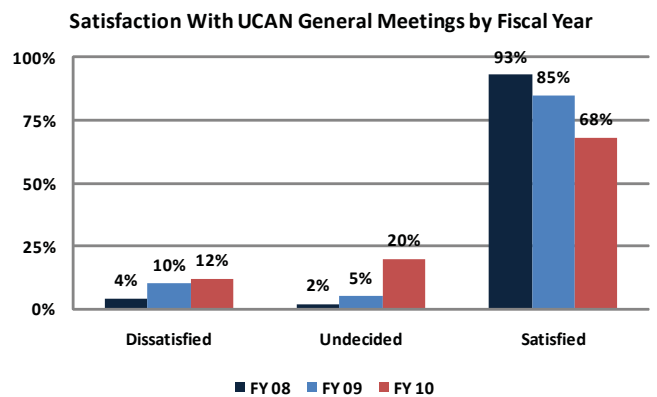
ATTENDANCE AT GENERAL MEETINGS BY FISCAL YEAR

Only 3 percent of survey respondents always attended UCAN general meetings. Thirty-seven percent attend most, 11 percent attend at least half of the time, 34 percent rarely attend, and 16 percent never attend.



SATISFACTION WITH GENERAL MEETINGS BY FISCAL YEAR

Satisfaction with UCAN general meetings has been decreasing since fiscal year 2008. The dissatisfied slowly increased, but the largest increase was among the undecided.



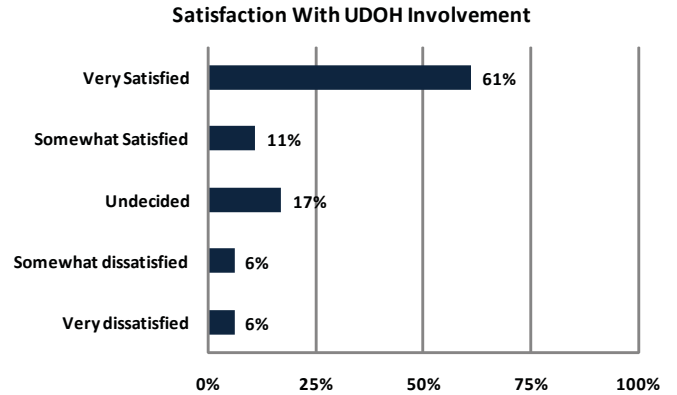
BARRIERS TO GENERAL MEETING ATTENDANCE	
#1	Work involvement. Time commitments.
#2	The problem with going to meetings is distance and who will watch my kids. Is there a way we can have an online meeting or teleconference?
#3	1st wasn't aware, my bad for not asking, that we could attend. Did try to phone in to last mtg., but was hard to hear as folks moved away from the microphone. Will be attending the July meeting in person. 2nd reason is timing, just need to get this meeting worked into my schedule.
#4	Time - during the day works for me!
#5	The distance and work circumstances.
#6	Traveling to SLC and road construction. Having the meetings on a Saturday.
#7	I am located 180 miles away from the meeting sites and I am responsible for 4 other unrelated programs.
#8	Work conflicts
#9	Why bother, decisions are made at the executive level.
#10	Personal and business commitments, other committees involvement
#11	I have not been invited to one since I joined UCAN
#12	Time away from family Committee meetings during work time
#13	Time for my "real job" makes it hard to get away.
#14	Time of day
#15	Time. Nights and weekends interfere with my family time. Attending on my professional time would be easier because it would be a priority.
#16	My schedule restricts attendance after work hours
#17	Way too long and on a day that is inconvenient
#18	Usually not done in the office
#19	I have just become a member, and I will be attending a meeting on July the 31st.

MOTIVATIONS FOR MEETING ATTENDANCE	
#1	Planning to....
#2	As above
#3	Easier to accommodate with work schedule
#4	Having them during the weekday, from 8am thru 5pm.
#5	As much as I would like be more involved, my other programs keep me busy.
#6	A different time.
#7	The dates need to vary.
#8	I would have to give up other business and committees as well as my personal life. But I can be a great partner and asset in providing marketing promotions and ideas to UCAN as we are part of the nations leading distributor network for promotional products and apparel.
#9	The agenda needs to relate to my work directly in order for me to get permission to come
#10	Not sure. Sometimes evening meetings are hard for me to attend (family).
#11	Moving to regular business hours.
#12	?
#13	Shorter meetings on a different day
#14	Time change

SUGGESTIONS FOR UPCOMING MEETING TOPICS	
#1	I would like to see more collaboration between the different committees or work groups to accomplish tasks. It would also be good to have the grant recipients attend and report on how they are using their grant money and what they are accomplishing.
#2	I love hearing about what the other groups and agencies are doing. Sometimes if there is something visual, it makes it more interesting.
#3	Don't feel I can respond at this time as I have not attended enough to understand the role and function of the committee.
#4	OUTCOME RESULTS FROM THESE PARTNERSHIPS. THE IMPACT OF UCAN IN THE STATE OF UTAH.
#5	What changes have really been made to end cancer[?] Prevention is not even something scientist[s] agree on.
#6	More sharing from members - I would like each member to briefly present the work that they do. Could have three to four members present at each general meeting. Professional education - guest speakers on topics of concern to UCAN members Presentation on progress of goals and objectives being met by UCAN members on the state cancer plan.
#7	Updates from committees. Progress towards meeting the State Plan Objectives.
#8	Update on all agencies involved and what part they play to get a better overall picture.
#9	More holistic viewpoint of cancer prevention besides just screening
#10	Discuss who is doing what and why in the state and how it meets the state plan.
#11	How to help undocumented people to be screened.

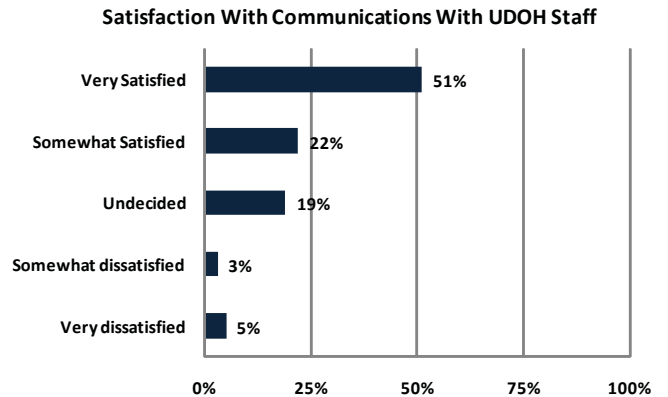
SATISFACTION WITH UTAH DEPARTMENT OF HEALTH INVOLVEMENT

The majority of survey respondents were very satisfied with the Utah Department of Health (UDOH) involvement in UCAN. Seventeen percent were undecided and eleven percent were somewhat satisfied.



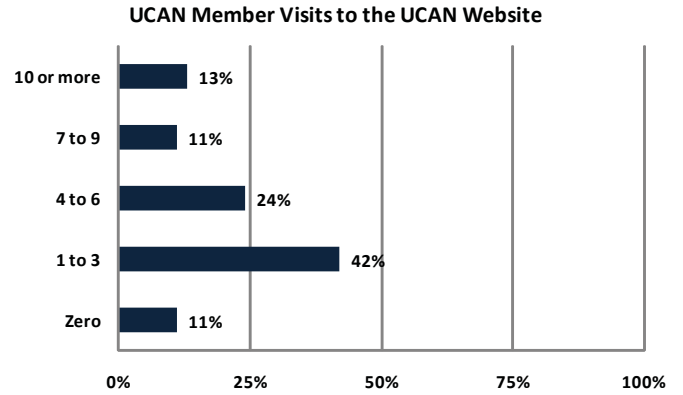
SATISFACTION WITH COMMUNICATION WITH UTAH DEPARTMENT OF HEALTH STAFF

Approximately half (51 percent) of the survey respondents reported that they were very satisfied with communications from UDOH staff. About a quarter, (22 percent) were somewhat satisfied and 19 percent were undecided.



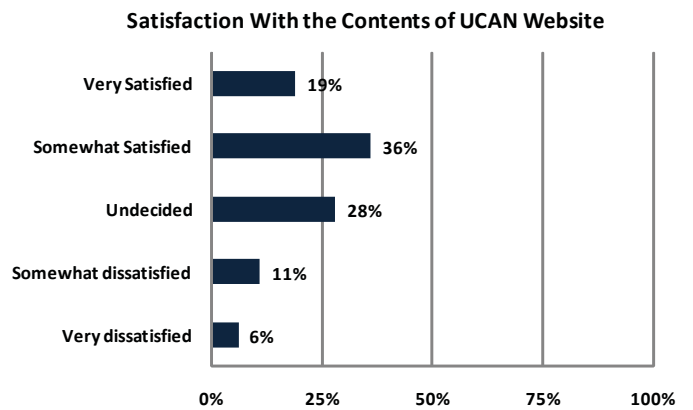
VISITS TO THE UCAN WEBSITE BY UCAN MEMBERS

Among survey respondents, 89 percent had visited the UCAN website. Forty-two percent had visited one to three times, and 13 percent had visited it ten or more times.



SATISFACTION WITH THE CONTENT OF THE UCAN WEBSITE

Approximately a third (36 percent) of survey respondents said they were somewhat satisfied with the contents of the UCAN website. Twenty-eight percent were undecided and 19 percent were very satisfied.



ADDITIONAL COMMENTS

ADDITIONAL COMMENTS	
#1	We need a Facebook group that will encourage an active way to communicate each committee should have its own group to keep up with what is going on in that area of cancer prevention.
#2	Again, my own fault for not utilizing the page more often, but would like to suggest several links that can help families navigate resources when pediatric onset cancer is the issue.
#3	We enjoy the web connections that are educational for our staff. Easy to read and to access.
#4	Not at this time
#5	Since I haven't been on in a year I probably shouldn't comment on the website. Has it been reformat- ted? Is the content different?
#6	How about setting up UCAN general meetings as a webinar so more people can attend even if only remotely.
#7	I look forward to a great year
#8	More publicity for Hispanic women.