

OVERNIGHT FOOD AND LODGING

If you need to stay overnight when obtaining medical treatment, talk to your worker. Lodging and food costs may be reimbursed if you must travel over 100 miles one-way to get medical treatment, and you would not arrive home before 8:00 p.m. due to the drive time, or the person must leave before 6:30 am to arrive at the appointment on time, or the medical treatment requires you to stay overnight. Your worker may approve one to two nights lodging and food costs. Additional nights must be prior authorized through Health Care Financing.

Recipients must stay at a motel, hotel, or other facility that provides overnight shelter such as the Ronald McDonald house. Costs for an attendant can only be reimbursed when the recipient stays with the attendant and is not in a treatment facility. This includes the costs for one parent or guardian who accompanies a child. Receipts are required.

**Health Care
Financing**
(801) 538-6576
1-800-662-9651

MENTAL HEALTH TRANSPORTATION

Transportation to and from mental health appointments is handled through our mental health provider. Please contact your therapist to arrange travel for these appointments.

NURSING HOME TRANSPORTATION

Nursing homes are required to provide transportation to medical appointments for their residents. Residents cannot receive bus passes. Any other non-emergency transportation needed that the nursing home does not provide requires prior authorization.

* PCN, CHIP, UPP, QMB, SLMB, QI, and Emergency Medicaid recipients are NOT eligible for non-emergency transportation or reimbursement.

**Department of Health
Department of Workforce Services**

Equal Opportunity Employer/Program
Auxiliary aids and services are available upon request to individuals with disabilities by calling (801) 526-9240. Individuals with speech and/or hearing impairments may call Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162.

How Do I Get to Medical Appointments?



Medicaid may provide non-emergency transportation in an effort to help you get medical care. If you have transportation available, you will be expected to use it before asking for help.



Non-Emergency Medical Transportation

Medicaid may provide non-emergency medical transportation, if you are currently eligible for Traditional Medicaid services* and you do not have transportation to get medical care. Transportation is not available to get services from non-Medicaid providers or for non-Medicaid covered services. Your worker may ask you to verify medical appointments. Medicaid may not reimburse you for all services. Transportation is not available to pick up prescriptions unless you are on the way to or from a medical appointment with a Medicaid provider. For exceptions, check with a Medicaid eligibility worker.

UTA BUS PASS

You may receive a bus pass if you have Traditional Medicaid and live in an area served by UTA or city bus service. A bus pass has 12 one-way trips (more when the household has 2 or more recipients or when someone needs an attendant) on each pass and also works on light-rail. Check with your worker if you need another bus pass. Only Medicaid recipients may use the bus pass, and it may not NOT be used to go to work, school, shopping etc.

SPECIAL TRANSPORTATION SERVICES

To be eligible for special transportation services, you must be unable to use public transportation and not have a car in the household that works. If you are traveling with small children, check with your worker for other arrangements.

Special Bus Services are available in some areas. You must apply for these services through the bus company in your area. If the bus company decides that you meet the requirements, you must then receive prior authorization from Health Care Financing.

SPECIAL BUS SERVICES COMPANIES

Salt Lake City FlexTrans 566-2334

Davis, Weber, Box Elder Counties

HandiTrans 1-888-394-9150 or 393-1736

Tooele (Senior Center) 882-2870

Utah County United Way 374-9306

Cedar City CATS 435-559-RIDE

St. George PickMeUp 1-888-822-1048

FlexTrans, HandiTrans, and United Way bus services provide curbside service only.

PICKMEUP SERVICES

If you cannot use Special Bus Services because you need door-to-door service, you may be eligible for PickMeUp services.

You must have a doctor's letter on file with PickMeUp saying why you need the

specialized services. When you call to get services, you need to have your doctor's name and phone number available. You may be transported by PickMeUp for up to four weeks while you are getting the doctor's certificate.

You must schedule PickMeUp appointments 24 hours in advance. The PickMeUp phone number is 1-888-822-1048. They may provide some urgent care services for recipients that need to be seen within 24 hours. You must specify that the appointment is for urgent care. PickMeUp may verify urgent care.

PERSONAL MILEAGE REIMBURSEMENT

Local Travel - When public transportation is not available or does not meet your needs, you may be reimbursed personal mileage at 18 cents per mile up to \$300 a month. You must keep a mileage log showing the dates and miles traveled. Mileage is only paid for transporting a Medicaid recipient.

Outside the Local Area - When treatment is not available in your local area, you must receive treatment from the nearest Medicaid provider who is able to provide the services; otherwise, you cannot be reimbursed for mileage. Verification may be required.