Improving Access to Primary Care and Oral Health Services in Underserved Urban Areas

Currently focused on geographic disparities, the Bridging communities & Clinics program (BCC) promotes access to care in two of Utah’s most underserved areas: the neighborhood of Glendale and the city of South Salt Lake. Between November 2016 and October 2017 through 33 outreach events, the Office of Health Disparities (OHD) reached 900 individuals and referred 650 people, resulting in 60 established primary care providers and 600 oral health visits/care. Outreach events included four free dental days and two mobile clinics where more than $50,000 of care was provided at no cost to more than 300 patients.

*BCC’s data focus lets the OHD analyze granular data on Utah’s underserved populations*

![Reasons for Not Getting a Routine Check-Up](chart1)

![Reasons for Not Getting Dental Care](chart2)

**Research Electronic Data Capture (RedCap)**

The OHD provided RedCap technical assistance to other UDOH programs and community-based organizations.

This increased capacity for secure data collection and effective analysis promotes data-driven and evaluation activities.

The OHD helped prompt the development of Public RedCap Instance, a secure way to collect online public surveys.

**It Takes a Village (ITAV): Giving Our Babies the Best Chance**

With a new research-directed approach, the OHD revamped the ITAV program, focusing on reducing birth outcomes disparities among Utah’s Native Hawaiians/Pacific Islanders (NHPI).

Twelve (12) NHPI community members were trained in a more evidence-based and culturally appropriate program.

The program was administered to 60+ community members who personally connected with the curriculum, resulting in 100% of participants becoming aware of the issue and 75% confident in their ability to address it.