

Public Health Access

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Public Health Access (PH Access) is a secure application with email functionalities to allow public health and healthcare partners to share confidential patient information securely.

Create a PH Access Account

1. Go to www.health.utah.gov/phaccess.
2. Click the “Register Here” link found on the PH Access login page, and provide your information.

Password Recovery

1. Click on “Recover Account” at www.health.utah.gov/phaccess.
2. If you incorrectly access your account 3 times in a row, you will be locked out. Please contact UDOH before that happens.

Sending Secure Email

1. Click on Messaging.
2. Click on New Message.
3. Click on the “To:” box and start typing the recipient’s name.
 - a. If the recipient is not in the system, you will get a message, “No Results Found [add new user].”
 - i. Click on “[add new user].”
 - ii. Type in the recipient’s first and last name, and add their email address, then click Add user.
 - iii. The system will automatically notify the user that a secure email is waiting for them. The new user **MUST** use the same email address to collect the message that you entered into the system.
4. If you enter someone by mistake, you can click on the person’s name in the “to list” to remove them.
5. Type in a subject, add an attachment, write a message; and click on send.

For assistance with PH Access, contact:

Becky Ward, Bureau of Epidemiology

801-538-6682

rward@utah.gov